

BNIT BLENDED LEARNING LEAD INSTITUTE MODEL TAFE QUEENSLAND

FUTURE TAFE

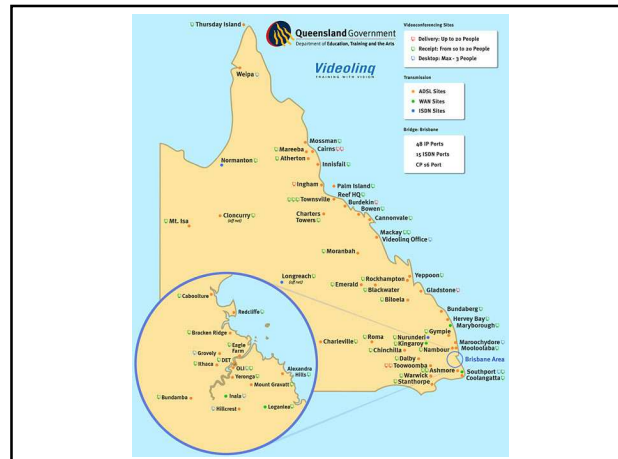
Presenter

- Gerard Corcoran,
- BA, MBA, Masters of Learning Innovation
- Grad Cert in Open and Distance Education
- Grad Diploma in Vocational Education

- Faculty Director IT and General Education
BNIT

TAFE Queensland

- Technical and Further Education
- The largest provider of practical, relevant and quality education and training in Queensland, delivering some 800 programs and courses to over 250 000 students each year.



Brisbane North Institute of TAFE is Nominated Lead Institute

- Business
- Finance
- Information Technology (IT)
- Horticulture
- Blended learning models (with Barrier Reef)

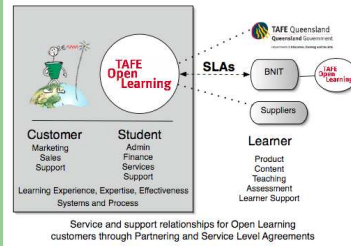
BNIT Future

- **On Campus:**
- Bringing learners to a campus and providing (upgraded) traditional face-to-face and blended delivery
- **Off Campus:**
- Taking education opportunities to people "In Their PLACE, In Their STYLE, IN their TIME"
- **Online:**
- Global content delivered world-wide, and supported locally 24 hours per day, 7 days per week

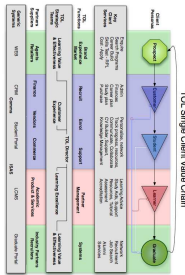
Leadership

- BNIT will take a leadership role.
- There is a continuum of learning/teaching styles that shift the focus of service delivery:
- Self-paced – collaborative – facilitated – tutor - teacher led

Business Model



TOL Single Customer Value Chain



TOL Services

- Branding and Experience
- Recruitment
- Enrolment
- Support
- Partner Relations
- Systems (Design, Develop, Operation)

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HIGH LEVEL STRATEGIES

- **Customer Experience** - To gain competitive advantage through superior Customer Focus by establishing TOL as a Centre for high quality Open Learning Experiences.
- **Learning Excellence** - To provide highly accessible learning services, processes and product by developing TOL as a Centre for Open Learning Excellence.
- **Value and Effectiveness** - To provide value and improved efficiencies by establishing TOL as a Centre of Open Learning Effectiveness and through building integration with industry to provide outcome assurances.

Student Advisors

- Student Advisors will offer friendly, professional and supportive service. They are dedicated to helping our students achieve their goals.
 - Plan study program
 - Enroll in a units of competence
 - Contact and resolve issues with Partners
 - Understand how this kind of study works
 - Help with issues such as withdraw and special circumstances
 - Check student records or academic results (until ISAS can do it)
- Our Student Advisors will receive extensive training and understand the particular needs of our students.

contact

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