

Culturally sensitive flexible delivery to indigenous people that achieves positive outcomes

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The delivery of training in a culturally sensitive manner is vital to achieve positive outcomes when training indigenous people. Within this paper I will examine many of the do's and don'ts when delivery culturally sensitive training. Case studies will be presented where practitioners can work together and determine how delivery could be adapted to promote cultural sensitivity. From delivery we will look more to output. A range of outcomes from the Case Studies already examined will be presented and evaluation techniques will be discussed using the Kirkpatrick Model as a base. We will develop an evaluation strategy and design instruments at the reaction level and learning level. In summary this paper will move from examining culturally sensitive training to learning new evaluating strategies. Both will ensure that informed learning and positive outcomes take place.

Conference themes: Flexible delivery approaches - evaluating outcomes and informing learning

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