

## **Three years down the track: what has worked; what hasn't - a review of a 100% online delivery program in TAFE NSW**

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The information Technology teaching section at OTEN has been running an online delivery program for three years. It has chalked up a considerable number of successes but there have been some important lessons to learn.

This paper covers the background of the development of the 400-hour Certificate Level 4 course, an outline of the pedagogy used, the educational outcomes and finally the costs and benefits.

**Topic area:** Flexible delivery approaches

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